

easyDash

Product Sheet and Specific Terms



The MindSphere application easyDash allows you to create flexible and informative dashboards in minutes, e.g. to visualize and monitor your plant Assets for optimization and performance management. With minimal effort, you can gain insights into your MindSphere Asset data by visualizing it in a way that makes sense to your operations.

Prerequisites	
Subscription	A valid MindAccess IoT Value Plan (Small/Medium/Large) or a valid MindAccess Developer Plan (Small/Medium/Large) subscription is required.
Web browser	An HTML5 capable Internet browser is required. Google Chrome or Microsoft Edge browser is supported. Google Chrome is recommended. Mobile devices are supported through the use of an HTML5 capable Internet browser. Desktop or Tablet is recommended.
Description	
Overview	easyDash is an easy to use dashboarding application that allows you to create no code, flexible, insightful dashboards powered by a leading open source visualization environment. easyDash is an industry agnostic dashboarding application compatible with MindSphere Assets. easyDash fully supports MindSphere's Asset model, allowing you to configure and arrange data visualization simply and rapidly into informative dashboards.
Dashboarding	Based on the flexible dashboarding of easyDash, Users can: <ul style="list-style-type: none"> • Bring digitalization to the factory floor with kiosk mode and dashboard playlists. • Monitor and visualize plant Assets for optimization and performance management. • Make process performance information available to the right people at the right time.
Application permission	This application is operated in data centers in Germany and processes the following data: <ul style="list-style-type: none"> • Time series data which includes the variables received from an Asset within defined continuous time cycles.

	<ul style="list-style-type: none"> Asset configuration data which describes the Asset (e.g. name, location). The application performs the following activities which modify or amend Your Content in your MindAccess Account on your behalf: Read access on your time series data: <ul style="list-style-type: none"> The application reads uploaded data from your data repository to evaluate and process certain information presented in different views within this application. Read access on your configuration data for your Asset and agent: <ul style="list-style-type: none"> Read access on Asset and agent configuration data is required in order to use the functionalities of this application.
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Pricing Model		
Fee for	Base subscription	Upgrade subscription
	200 000 Queries /month	Additional 200 000 Queries /month
Billing cycle	Yearly in advance	Yearly in advance
Base subscription	Base subscription allows access and use of the application with up to 200 000 Queries per month for the number of Users and subtenants included in your MindAccess IoT Value Plan or MindAccess Developer Plan subscription.	
Upgrade subscription	Upgrade subscription for Queries is available in 200 000 increments. If the amount of Queries per month exceeds the number of Queries included in the base subscription, the upgrade subscription is required.	
Payment terms	The fees for the base and upgrade subscriptions are charged yearly in advance.	
Subscription Term	Subscription Term for the base subscription is 1 year. The Subscription Term for any upgrade subscription is also 1 year and co-terminates with the Subscription Term for the base subscription of easyDash.	
Adaptation of fees	We may change or add new fees (collectively referred to as "Fee Change") due to and to the extent required to reflect: (i) changes in the quality or functionalities of the Service; (ii) material changes in market conditions; (iii) general increases in wages or other employment costs; and/or (iv) changes in procurement costs due to price changes made by our suppliers, in each case to the extent that the changes affect our provision of the agreed Service. We will notify you of any Fee Change at least 60 days in advance of the effective date of the Fee Change.	
Trial	<p>"Trial" refers to an application that has been designated as a "trial" offering in the product description in the applicable Order Form. Any application delivered as a Trial is a "Free of Charge Service" as that term is defined in the MMA. We will notify you by email of the exact start and end date of the Subscription Term for the Trial ("Free Trial Period").</p> <p>You may terminate the Trial at any time during the Free Trial Period by providing written notice to trial@mindsphere.io no later than 14 days prior to the end date of the Free Trial Period. We may terminate your access to the Trial at any time after receipt of your written termination notice. Termination of the Trial shall also result in termination of the respective corresponding paid subscription ordered.</p> <p>During the Free Trial Period, our standard support and service level obligations do not apply. We may however, at our sole discretion, make certain free of charge support services available to you. Upon expiration of the Free Trial Period, the Subscription Term for the respective corresponding paid subscription will begin, and you will be invoiced accordingly.</p>	

Specific Terms	
Service Level Agreement	The Monthly Uptime Percentage for this application is at least 90%. Monthly Uptime Percentage is defined in the MindSphere Supplemental Terms available on www.mindsphere.io/terms .
Application use rights	This application can be used as part of OEM Services as described in the Specific Terms for MindAccess IoT Value Plan, published on www.mindsphere.io/terms . Under the Account of your MindAccess IoT Value Plan, you may permit Users of Third Parties to access and use this application for the purpose of receiving a service from you.
Third Party Terms	The application contains Third Party services, including open source software, commercial software, or software-related managed services, specifically from Grafana Labs, which are subject to additional or different terms, license rights, or require certain notices by their licensors, which we are obliged to pass on to you as your licensor and to which you agree to abide ("Third Party Terms"). The Third Party Terms are made available via the following web link: https://sie.ag/MindSphere-ThirdParty_easyDash .
Changes to the Product Sheet & Specific Terms	<p>We may update this document from time to time during a Subscription Term in order to reflect any changes agreed with or imposed by our subcontractors (including changes in open source software license terms) or when we introduce new features, supplements, enhancements or capabilities (e.g. that were not previously included with the subscription but added for no additional fee). Changes shall become binding upon release of a new version of this document on www.mindsphere.io/terms.</p> <p>We may update this document from time to time during a Subscription Term for other reasons. We will notify you at least 90 days prior to such change, and you may terminate the subscription 30 days prior to the change effective date. In the event of such termination, we will refund any prepaid amounts for this application on a pro-rata basis for the remaining Subscription Term. These changes shall become binding with expiration of the 90 days deadline.</p>
Support	<p>Remote support for this application is available.</p> <p>You have to ensure remote access to your local networks for e.g. remote-diagnoses.</p> <p>Support may be contacted via email: mindsphere.support.au@siemens.com. Support request emails should include customer details such as tenant name and admin email address for any technical issues to allow for provisioning testing/correction.</p> <p>Hours of operation are Monday through Friday, 8:00 am to 5:00 pm AEST (Australia, Melbourne) - excluding national and local holidays.</p> <p>Support is available in English.</p>

Export Control Regulations	
AL	N
ECCN	N

Security Information	
General	In order to protect plants, systems, machines and networks against cyber threats, it is necessary that you implement and continuously maintain a holistic, state-of-the-art industrial security concept.

Secure communication	Data transmission will be done via HTTPS protocol from Asset to your MindAccess IoT Value Plan or your MindAccess Developer Plan Account.
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Definitions

Asset	An Asset is the logical representation of a thing, which can be a machine or an automation system with a single or multiple automation unit(s) e.g. PLC or even a factory site.
Queries	Queries are defined by the number of requests made to MindSphere from the application.
General	All other capitalized terms in this document shall have the meaning given to them in the MindSphere Agreement.