

SIMATIC Notifier

Product Sheet and Specific Terms



The MindSphere application SIMATIC Notifier ('Notifier') enables shorter reaction times and reduced downtimes by monitoring values of your machines, factories or processes and sending Notifications upon important events¹.

Users may see Notifications in a web-based user interface or (in combination with the SIMATIC Notifier mobile app) even receive push notifications on their smartphone².

¹ Please note that Notifier is not designed and may not be used for monitoring safety relevant values.

² See chapter "Prerequisites" for additional information regarding availability and preconditions.

Prerequisites

Subscriptions	A valid subscription to a MindAccess IoT Value Plan is required.
Web browser	A major brand, up-to-date Internet browser is required in order to configure Notification Rules and view Notifications on your PC. Google Chrome and a screen resolution of 1920x1080 is recommended.
Software (optional)	In order to receive push notifications, the installation of the newest SIMATIC Notifier mobile app ('mobile app') on your compatible mobile device is required. The mobile app is available to you in the respective app stores at separate terms and conditions that shall apply when you install the software. Please note, that the described functionality of the mobile app is not available as of the date of release of this document and will be made available within the next months. For more information regarding availability and functionality of the mobile app, supported devices and platforms and other prerequisites, see www.siemens.com/simatic-mindapps or the respective product descriptions in the mobile app stores.

Description

General	Notifier monitors the time series data (variables) in your MindAccess IoT Value Plan Account and creates Notifications based on Notification Rules defined by you.
Web-based user interface	Notifier offers a user interface accessible via a common web browser. Within this user interface, you can: <ul style="list-style-type: none"> • Access the list of current Notifications, • Assign yourself as caretaker for a current Notification, • Set up and manage Notification Rules and their respecting triggers, • Access a list of recent elapsed Notifications.
Mobile app connection	Notifier offers the possibility to be used on a mobile device in conjunction with the aforementioned mobile app. With the mobile app, you can: <ul style="list-style-type: none"> • Receive push notifications for new Notifications, • Access the list of current Notifications, • Assign yourself as caretaker for a current Notification.
Application permissions	Notifier is operated in a data center in Germany and reads, processes and writes the following data: <ul style="list-style-type: none"> • Time series data which includes the variables received from an Asset, • Asset configuration data which describes the Asset (e.g. Asset name, location), • User data (User name (given name and surname), email address, user rights granted, user role, language and application data (message filter)), • Configuration data (e.g. filter settings, data necessary for establishing and maintaining connections from your mobile device). <p>Notifier performs the following activities which modify or amend Your Content in your MindAccess Account on your behalf:</p> <ul style="list-style-type: none"> • Read data to evaluate Notification Rules and create new Notifications, • Create and store new Notifications, • Read and write User data as required for certain functions (e.g. User access management, accept Notifications), • Hold data in a temporary data storage in Germany to improve performance and stability.

Pricing Model

Fee for	Base subscription SIMATIC Notifier	Usage-based upgrade Notification Rules upgrade ¹
	Includes up to 15 Notification Rules	Each upgrade allows up to additional 15 Notification Rules
Price	15 €/month ²	15 €/month ²
Billing cycle	Monthly in advance	Monthly in arrears

¹ The upgrade package may be purchased multiple times to define more Notification Rules; ² If a price is displayed in a different currency on the [product detail page of SIMATIC Notifier](#) on www.mindsphere.io/store in your country of residence at the date of purchasing any of the above mentioned items, such price will be charged.

Base subscription fee	<p>The base subscription allows access and use of Notifier and setting up up to 15 Notification Rules.</p> <p>One Notification Rule can monitor variables and compare them to trigger values accordingly. If the trigger is met, a Notification will be created which can be accessed via the web-based user interface or the mobile app.</p>
Usage-based upgrade fee	<p>The Notification Rules upgrade fee is charged monthly (full month principle) for additional Notification Rules created in the application exceeding the number of Notification Rules included in the base subscription.</p> <p>For example, if 17 Notification Rules are created, then 1 Notification Rules upgrade is charged (17 Rules – 15 Rules included in base subscription = 2 additional Rules → 1 Rules upgrade necessary). Due date for counting the number of existing Notification Rules is the last day of the respective month.</p>
Cancellation of a Notification Rule	<p>You may delete Notification Rules in the application at any time. The deletion shall become effective at the end of the month in which the deletion was conducted.</p>
Payment terms	<p>The base subscription fee is charged monthly in advance, the fees for any upgrades are charged monthly in arrears.</p>
Subscription Term, termination	<p>Minimum Subscription Term for this application is 1 month. Following expiration of the preceding Subscription Term, the subscription automatically renews with a Subscription Term of one month until terminated by you or us for convenience at least 30 days in advance. The termination shall become effective at the end of the month.</p> <p>We inform you about a termination by posting a notice on your Account or sending a message to the email address provided to us. Your termination has to be addressed to contract@mindsphere.io.</p>
Adaptation of fees	<p>We may change or add new fees (collectively referred to as “Fee Change”) due to and to the extent required to reflect: (i) changes in the quality or functionalities of the Service; (ii) material changes in market conditions; (iii) general increases in wages or other employment costs; and/or (iv) changes in procurement costs due to price changes made by our suppliers, in each case to the extent that the changes affect our provision of the agreed Service. We will notify you of any Fee Change at least 60 days in advance of the effective date of the Fee Change.</p>
Trial	<p>“Trial” refers to an application that has been designated as a “trial” offering in the product description in the applicable Order Form. Any application delivered as a Trial is a “Free of Charge Service” as that term is defined in the MMA.</p> <p>We will notify you by email of the exact start and end date of the Subscription Term for the Trial (“Free Trial Period”).</p> <p>You may terminate the Trial at any time during the Free Trial Period by providing written notice to trial@mindsphere.io no later than 14 days prior to</p>

	<p>the end date of the Free Trial Period. We may terminate your access to the Trial at any time after receipt of your written termination notice. Termination of the Trial shall also result in termination of the respective corresponding paid subscription ordered hereunder.</p> <p>During the Free Trial Period, our standard support and service level obligations do not apply. We may however, at our sole discretion, make certain free of charge support services available to you. Upon expiration of the Free Trial Period, the Subscription Term for the respective corresponding paid subscription will begin, and you will be invoiced accordingly.</p>
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Specific Terms

Service Level Agreement	<p>The Monthly Uptime Percentage for this application is 90 %. Monthly Uptime Percentage is defined in the MindSphere Supplemental Terms available on www.mindsphere.io/terms.</p>
Limited Reliance	<p>You acknowledge and agree that the application is not designed to be used for the operation of or within a High Risk System if the functioning of the High Risk System is dependent on the proper functioning of the application. Destination and/or processing servers and other reasons outside of our control may delay or block Notifications sent via Notifier. There is no warranty that Notifications will reach their intended destination during any stated time-frame.</p>
Application use rights	<p>This application can be used as part of OEM Services as described in the Specific Terms for MindAccess IoT Value Plan published on www.mindsphere.io/terms.</p> <p>Under the Account of your MindAccess IoT Value Plan, you may permit Users of Third Parties to access and use this application for the purpose of receiving a service from you.</p>
Data use rights	<p>“Collected Data” means the following data collected by Notifier: any data and information processed and monitored by Notifier in order to fulfil its functionality. You acknowledge that Collected Data may include copies made by Notifier from certain parts of Your Content for use in accordance with this Product Sheet and Specific Terms.</p> <p>During and after the term of the Subscription Term, Siemens and its business partners may use Collected Data for Siemens’ internal purposes (e.g. development and improvement of products and services) and to improve Notifier. Use of Collected Data in accordance with this Section will be at our risk. Should Siemens divest substantially all of its assets of a business or should an Affiliate cease to be an Affiliate of Siemens AG, the purchaser of the divested business or the former Affiliate, respectively, may use the Collected Data received by such business or Affiliate before divestment, only as permitted in this Product Sheet and Specific Terms.</p>

Third Party Terms	The application contains Third Party services, including open source software, commercial software, or software-related managed services, which are subject to additional or different terms, license rights, or require certain notices by their licensors, which we are obliged to pass on to you as your licensor and to which you agree to abide (“Third Party Terms”). The Third Party Terms for Notifier are made available via the following web link: https://sie.ag/MindSphere-ThirdParty_SIMATIC-Notifier .
Changes to the Product Sheet and Specific Terms	We may update this document from time to time during a Subscription Term in order to reflect any changes agreed with or imposed by our subcontractors (including changes in open source software license terms) or when we introduce new features, supplements, enhancements or capabilities (e.g. that were not previously included with the subscription, but added for no additional fee). Changes shall become binding upon release of a new version of this document on www.mindsphere.io/terms .
Support	Remote support for this application is available. You have to ensure remote access to your local networks for e.g. remote-diagnoses. Support may be contacted via phone: +49 (0) 911 895 7222. Hours of operation are Monday through Friday, 8:00 am to 5:00 pm CET (Germany, Nuremberg) - excluding national and local holidays. Outside of the 8:00 am to 5:00 pm local time window, a request can also be created via website: https://support.industry.siemens.com . Support is available in English and German.

Export Control Regulations

AL	N
ECCN	EAR99

Security Information

General	In order to protect plants, systems, machines and networks against cyber threats, it is necessary that you implement and continuously maintain a holistic, state-of-the-art industrial security concept.
Secure communication	Data transmission will be done via HTTPS protocol from asset to your MindAccess Account.

Definitions

Notification Rule	A Notification Rule defines the type, text and associated asset of a Notification as well as the trigger conditions when the Notification will be created.
Notification	A Notification is a message consisting of a type (alert, warning, information), a text and an associated Asset the Notification belongs to.

General

All other capitalized terms in this document shall have the meaning given to them in the MindSphere Agreement.