

# SIMATIC Performance Insight Product Sheet and Specific Terms



The MindSphere application SIMATIC Performance Insight enables additional transparency over your machines, across manufacturing lines or entire sites. Production optimization can be achieved through deeper insights and analytics based on individual Key Performance Indicator (KPI) calculations and visualization for e.g. Overall Equipment Effectiveness (OEE), Quality, Performance, Availability.

## Prerequisites

Subscriptions	A valid subscription to a MindAccess IoT Value Plan (Small/Medium/Large) is required.
Web browser	An HTML5 capable internet browser is required. Google Chrome or Microsoft Edge browser is supported. Google Chrome is recommended. The preferred screen resolution is 1920x1080. This application can be used by any mobile device that comes with an HTML5 capable web browser.

## Description

General	Performance Insight modules include: My Plant, Config, Profile, Global and About.
My Plant	Allows you to manage the dashboard configuration of your plants and to create KPI Instances. You can create widgets in the dashboard with the following parameters: <ul style="list-style-type: none"> <li>• KPI Instances</li> <li>• Variables</li> </ul> The widgets can be edited or deleted.
Config	Allows you to configure Operands as well as KPI Types. Config allows you to perform data preprocessing and KPI calculations based on a formula editor with mathematical functions.

Profile	Shows the User profile settings including User name, language, separator and which SIMATIC product family applications are used.
Global (User List)	Shows the list of Users.
About	Shows the usage and version information.
Application permissions	<p>Performance Insight is operated in a data center in Germany and processes the following data:</p> <ul style="list-style-type: none"> <li>• Time series data which includes the Variables received from an asset within defined continuous time cycles.</li> <li>• Asset configuration data which describes the asset (e.g. asset name, location).</li> </ul> <p>The application performs the following activities which modify or amend Your Content in your MindAccess Account on your behalf:</p> <p>Read access on your time series data</p> <ul style="list-style-type: none"> <li>• This application reads uploaded data from your data repository to evaluate and process certain information presented in different views within this application.</li> </ul> <p>Read access on your asset configuration data</p> <ul style="list-style-type: none"> <li>• Read access on asset configuration data is required in order to use the functionalities of this application.</li> </ul>

Price Model			
	Basic package <sup>1</sup>	Add-On	
		KPI Instance	User
Price	30 €/month <sup>2</sup>	3 € per additional KPI Instance/month <sup>2</sup>	2 € per additional User/month <sup>2</sup>
	Recurring	Recurring	Recurring
<p><sup>1</sup>) Includes up to 5 KPI Instances and 3 Users; <sup>2</sup>) If a price is displayed in a different currency on the <a href="http://www.mindsphere.io/store">product detail page of SIMATIC Performance Insight</a> on <a href="http://www.mindsphere.io/store">http://www.mindsphere.io/store</a> in your country of residence at the date of buying the basic package, KPI Instance and User subscription, such price will be charged.</p>			
Basic package Fee	<p>Basic package allows access and use of the application with up to 5 KPI Instances and 3 Users for visualizing the condition of a single asset e.g. a machine.</p> <p>One KPI Instance includes with up to 5 Variables used in the widget.</p>		
KPI Instance Fee	<p>The KPI Instance fee is charged on a monthly basis (full month principle) for each additional KPI Instance created in the application.</p> <p>For example, if 7 KPI Instances are created, then 5 KPI Instances are included in the basic package, and there is a monthly charge for the additional 2 KPI Instances.</p>		
User Fee	<p>The User fee is charged on a monthly basis (full month principle) for each additional User created in the application.</p> <p>For example, if 7 Users are created, then 3 Users are included in the basic package, and there is a monthly charge for the additional 4 Users.</p>		

Adaptation of Fees	We may change or add new fees (collectively referred to as “Fee Change”) due to and to the extent required to reflect: (i) changes in the quality or functionalities of the Service; (ii) material changes in market conditions; (iii) general increases in wages or other employment costs; and/or (iv) changes in procurement costs due to price changes made by our suppliers, in each case to the extent that the changes affect our provision of the agreed Service. We will notify you of any Fee Change at least 60 days in advance of the effective date of the Fee Change.
Payment Terms	The price for the basic package fee incl. the configured KPI Instances and Users is charged monthly in arrears.
Subscription Term, Termination	Minimum Subscription Term for this application is 3 months. Following expiration of the preceding Subscription Term, the subscription automatically renews with a Subscription Term of one month until terminated by you or us for convenience at least 30 days in advance. The termination shall become effective at the end of the month.

Specific Terms	
Service Level Agreement	The Monthly Uptime Percentage for this application is 90 %. Monthly Uptime Percentage is defined in the MindSphere Supplemental Terms available on <a href="http://www.mindsphere.io/terms">www.mindsphere.io/terms</a>
Application use rights	This application can be used as part of OEM Services as described in the Specific Terms for MindAccess IoT Value Plan published on <a href="http://www.mindsphere.io/terms">www.mindsphere.io/terms</a> . Under the Account of your MindAccess IoT Value Plan, you may permit Users of Third Parties to access and use this application for the purpose of receiving a service from you.
Third Party Terms	The application contains Third Party services, including open source software, commercial software, or software-related managed services, which are subject to additional or different terms, license rights, or require certain notices by their licensors, which we are obliged to pass on to you as your licensor and to which you agree to abide (“Third Party Terms”). The Third Party Terms for SIMATIC Performance Insight are made available via the following web link: <a href="https://sie.ag/MindSphere-ThirdParty_SIMATIC-PerformanceInsight">https://sie.ag/MindSphere-ThirdParty_SIMATIC-PerformanceInsight</a>
Changes to the Product Sheet & Specific Terms	We may update this document from time to time during a Subscription Term in order to reflect any changes agreed with or imposed by our subcontractors (including changes in open source software license terms) or when we introduce new features, supplements, enhancements or capabilities (e.g. that were not previously included with the subscription, but added for no additional fee). Changes shall become binding upon release of a new version of this document on <a href="http://www.mindsphere.io/terms">www.mindsphere.io/terms</a>

Support	<p>Remote support for this application is available.</p> <p>You have to ensure remote access to your local networks for e.g. remote-diagnoses.</p> <p>Support may be contacted via phone: +49 (0) 911 895 7222.</p> <p>Hours of operation are Monday through Friday, 8:00 am to 5:00 pm CET (Germany, Nuremberg) - excluding national and local holidays. Outside of the 8:00 am to 5:00 pm local time window, a request can also be created via website: <a href="https://support.industry.siemens.com">https://support.industry.siemens.com</a></p> <p>Support is available in English and German.</p>
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## Export Control Regulations

AL	N
ECCN	N

## Security Information

General	In order to protect plants, systems, machines and networks against cyber threats, it is necessary that you implement and continuously maintain a holistic, state-of-the-art industrial security concept.
Secure communication	Data transmission will be done via HTTPS protocol from asset to your MindAccess Account.

## Definitions

Operands	Input parameter for KPI Type.
KPI Type	A type of KPI e.g. Quality, Performance, Availability. User can use this KPI Type for different assets.
KPI Instance	An Instance of KPI Type that is added in assets. Its Operands are connected to the data in your MindAccess IoT Value Plan.
Variables	Data points in the configured assets.
General	All other capitalized terms in this document shall have the meaning given to them in the MindSphere Agreement.